



SILVERWOOD™

Crest Club Pool FAQ

Thank you for your patience and cooperation as we celebrate the grand opening of the Crest Club pool. The information below answers frequently asked questions about the pool and Crest Club operations.

What are the pool facility hours?

The pool is open daily from 7:00 a.m. to 10:00 p.m.

How many guests may I bring to the pool facility?

Residents may bring up to (4) four guests per household (guests do not include residents).

Is the pool heated?

Yes, the pool will be heated from Memorial Day weekend through Labor Day weekend. Please note that water temperature is set according to the Health Dept. guidelines and may vary periodically due to weather conditions, maintenance requirements, or operational adjustments.

How do residents access the pool facility?

Before visiting, please complete the access request form and agreement through the resident hub. <https://silverwoodresidents.com/forms/>. Each household will be issued two electronic credentials at no cost. Additional or replacement credentials are available for \$25.00 each, with a maximum of four credentials permitted per household. Please allow up to two business days to receive access.

Residents may access the Crest Club facilities using their community-issued electronic access credential through an authorized mobile app platform.

Will there be a lifeguard on duty?

No lifeguard or staff will be on duty at the pool. Residents and guests use the pool at their own risk.

What should I do if I observe a resident or guest not complying with the pool rules?

Residents are encouraged to submit a [Community Concern Form](#) for all concerns within Silverwood, including pool behavior.

Why is the pool furniture temporary?

Temporary pool furniture has been set up to allow residents to enjoy the pool area while the Crest Club project is being completed. Permanent furnishings are planned as part of the final phase of construction and will be installed once work is near completion. The Developer will be donating the temporary furniture to the Association for use at future community events.

Can the outdoor kitchen area be reserved?

The outdoor kitchen is available on a first-come, first-served basis and is intended for the shared enjoyment of all residents.

Can the pool facility be reserved for private events?

Private reservations and exclusive use of the pool are not available to ensure fair access for all residents. Once the Crest Club is fully completed, private event reservations will be offered within the Crest Club.



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Will there be planned pool facility closure in the future?

A future temporary closure of the amenity area may be necessary for remaining Crest Club construction. We understand the inconvenience this may cause and will provide advance notice with details regarding the closure schedule as soon as they are available.

Where are the pool rules located?

You can find community updates, forms, and governing documents through the resident hub.

<https://silverwoodresidents.com/>

Who do I contact for additional questions?

Please reach out to your Silverwood Community Life Team at silverwood@coherelife.com.

We appreciate your understanding and patience as we work to complete the Crest Club project and deliver the full amenity experience for our residents. Our goal is to provide a welcoming and enjoyable space for everyone in the community.